

We have been busy updating our Well Houses

Inside Well House



We Painted, Installed Generators & Fencing to Comply with DEP & Homeland Security Regulations.

Fun Fact: Our average well depth is 433 ft. We are continuing our upgrades with new well depth probes that will provide us with real time water levels underground.

IMPORTANT INFORMATION :

• **Online Bill Pay:**

You can pay your FMA Water/Sewer bills on-line @ www.fmaws.org, for a small convenience fee. If you have multiple bills, you can “add to cart” each individual account, then checkout. You can still put your payment in the mail slot of our door at 711 Birkbeck Street or mail to P.O. Box C, Freeland PA 18224

Was Your Job Affected by COVID-19?

We may consider a one-time payment plan. Contact us by May 20, 2021 to see if you qualify.

• **Water Meter Touchpad:**



Please keep a clear path to the touchpad for our Meter Reader. If your touchpad is behind a locked gate, or if you have dogs, please call us so we can move it for better access. If you are siding your house or redoing your porch, please call us so we can move it.

What is a Boil Water Advisory?

A boil water advisory is a public notification advising customers to boil tap water before consuming it. Advisories are issued when an event has occurred with the potential to adversely affect water quality, or a situation has occurred where there is known degradation of the water quality.

What actions do I need to take?

If notified of a boil water advisory, **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a rolling boil, let it boil for one minute, and cool before using; or use bottled water. You should use boiled or bottled water for drinking, making ice, washing dishes, brushing teeth and food preparation until you are notified that the advisory has been lifted. You may use water for showers and laundry.



Due to the age & condition of our 2011 F150, we chose to purchase a 2021 F250. We now have a 2nd fully equipped truck to better serve the community.

WELCOME!

We would like to Welcome Mr. Joshua Fox of Herbert, Rowland & Grubic, Inc (HRG) as the Authority's New Engineering Firm.

IS YOUR DRINKING WATER SAFE??

The water is tested weekly by an Independent DEP Certified Lab.

The Annual Drinking Water Quality Report (Consumer Confidence Report-known as CCR) goes out in June.

Power Outage?

The Water Authority has generators for this type of situation.

We will always have the ability to supply you with water.



During the COVID-19 pandemic the Authority would like to remind all our customers, although a package of sanitizing wipes may state that they are flushable, they can cause big problems for the homeowner's private lateral and the community sewage collection system. These problems typically consist of blocked pipes and damaged pumps. At this time, customers may be more likely to use such products, however, please do not flush anything except toilet paper. Keeping the collection system functional is preventative maintenance on the collection system to keep it working properly. Please help to protect the collection system by doing you part and not flushing wipes.

Do we have your current phone#?

Please call, or send a note with your Phone Number, so we can update our Swift Reach Robo call system.

If you have tenants, have them call us, we will add them to the call out system.

Swift Reach calls come from phone number 844-888-1867 or 570-526-0070 and text messages are from 99538, if you use a spam blocker on your phones, you will need to add these numbers to your contacts.

We want to hear from you.

If you have any questions, comments, or concerns, please call us

@570-636-1733. We are here Mon – Fri. 8:00 am to 4:30 pm.

Our email address is: fmaws@fmaws.org and our website is www.fmaws.org . If you experience any problems with your water, let us know at the time it happens. We cannot fix it if we are not aware of it.

We are not on Social Media, so please do not turn to Facebook for answers. If you want to get the right answer, please talk to us directly.